



RENAULT EURODRIVE General Terms & Conditions

(Last updated March 10, 2017)



In order to benefit from the Renault Eurodrive program you must meet the conditions highlighted below:

- Your primary residence is outside of the European Union
- Your stay in the EU will not extend beyond 185 days over a period of 12 consecutive months
- You are 18 years of age or older (no maximum age limit applies)
- You have had a valid driver's license for at least a year

If you meet all these criteria, and are going to Europe as a Tourist, depending on the delivery location of the vehicle, you qualify for a lease of up to 155 to 170 days.

Students, educators, journalists, trainees or professionals on a mission in the EU, may qualify for a lease of up to 340 to 355 days. Call us at 1-888-532-1221 for further eligibility details on these special "Non-Tourist" leases.

By signing a Eurodrive short term leasing contract you represent that you meet the above criteria and acknowledge that you have read and agreed to the terms and conditions below:

PART I: PICK UP AND USAGE OF THE VEHICLE

1. DELIVERY & DRIVING OF THE VEHICLE

- 1.1 RENAULT S.A.S. will make every reasonable effort to deliver your vehicle on the date and at the location specified in the agreement. However, RENAULT S.A.S. is not responsible for delays of delivery caused by conditions beyond its control.
- 1.2 The vehicle covered by this agreement may only be delivered to you, the holder of the title, or to an individual designated by you, provided this individual is duly entitled to this arrangement.
- 1.3 Title and possession of the vehicle will be transferred to you upon registration and release from the delivery center. You are responsible for the vehicle until you return it to the agreed upon location, at which time you will receive a document releasing you of any and all further responsibility.
- 1.4 Unless specified otherwise in the "Technical Specifications" sheet which relates to your vehicle, all Renault Eurodrive vehicles are left hand drive and will be delivered with French specifications and standard tires. Those tires allow the car to be driven safely under normal road conditions in France. Depending on the season and the weather conditions in the area of Europe where you might be driving, such tires may however limit your ability to drive without additional equipment such as tire socks or chains. It is the responsibility of each driver to exercise proper judgment as far as whether the original tires mounted on the vehicle require or not such additional equipment or even a replacement. It is also the responsibility of the driver to respect any winter driving legal requirements that may exist in each one of the European countries he/she is planning to visit. Should you decide to purchase a different set of tires, you still need to return the car with its original standard tires mounted on the vehicle; otherwise you will be billed for them.
- 1.5 You, as the owner of the vehicle, assume total responsibility for all costs related to the usage of such vehicle. Fuel, regular maintenance services, tire replacement resulting from normal wear and tear, tolls, fees or fines of any nature are at your own expense. Please note that no credit will be given for returning the vehicle filled with fuel.
- 1.6 It is the responsibility of each driver to check applicable local driving rules and regulations for each country visited and ensure his/ her compliance with such rules. Renault S.A.S or Wheels in Europe LLC cannot be held responsible for any penalty, fee or other charges of any nature which may be incurred by driver as a result of a violation of such applicable rules or regulations.
- 1.7 Under our program, the following individuals are recognized as authorized drivers of the vehicle: you, your spouse or domestic partner, your parents and your children, provided they too meet the qualification conditions above.

2. WARRANTY & INSURANCE

- 2.1 RENAULT S.A.S. guarantees the vehicle according to the terms and conditions described in the "Warranty and Maintenance Book", which will be delivered with the vehicle.
- 2.2 **You acknowledge that you are under the general obligation to operate the vehicle properly and in conformity with its destination. You must also have the vehicle properly serviced by a RENAULT Dealer in compliance with the instructions contained in the "Warranty and Maintenance Book" mentioned above.**
- 2.3 The Renault Eurodrive package includes a zero-deductible insurance coverage, the terms and conditions of which can be found in the "Renault Eurodrive Insurance" document summarized below in Appendix 2. By signing the lease contract you request RENAULT S.A.S. to purchase, at no extra cost to you, a general liability protection and a comprehensive fire, theft and collision insurance policy which will be fully assigned to RENAULT S.A.S. By signing your purchase / repurchase agreement, you acknowledge the terms and conditions described in this insurance document.
- 2.4 The Renault Eurodrive package also includes a 24-hour a day / 7-day a week roadside assistance contract. This road assistance service covers almost any incidents which may occur as you are on the road including the event of a flat tire. More detailed terms and conditions of this roadside assistance can be found in the "Renault Eurodrive Assistance" document below (Appendix 1). By signing your purchase / repurchase agreement, you acknowledge those terms and conditions.

Both the Insurance and the Roadside Assistance Service contracts are subject to geographical coverage limitations and only apply when the vehicle is driven in the following countries: Andorra, Austria, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Czech Republic, Cyprus, Denmark, Estonia, Finland, France (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lichtenstein, Lithuania, Luxemburg, Macedonia, Malta, Monaco, Norway, The Netherlands, Poland, Portugal, Romania, Serbia, Montenegro, Slovakia, Slovenia, Spain, Sweden, Switzerland, San Marino, Turkey, United Kingdom, Vatican City.

IMPORTANT NOTICES:

Should you decide to drive the vehicle outside of the geographical area indicated above, your coverage will no longer apply and you will be personally responsible for any damage and / or loss which may affect the vehicle as well as for any damages you may have caused to third parties or to yourself.

You Insurance and Road Assistance coverage will also be waived and all costs of services and /or repairs will become your personal responsibility if:

- You fail to **IMMEDIATELY** contact Renault Assistance in case of incident or accident and follow diligently all the instructions given to you at that time.
- The need for any road service or repair is the result of an improper care or usage of the vehicle, eg:
 - Failure to stop the vehicle and call Renault Assistance if yellow or red warning lights come up on the dashboard while the vehicle is in operation.
 - Abnormal or excessive wear and tear of the transmission (clutch/gear box elements) in a vehicle equipped with manual transmission (such abnormal or excessive wear is to be determined according to the Renault Manufacturer Warranty standards).

3. PAYMENT, CANCELLATIONS and MODIFICATIONS

- 3.1 Reservations placed more than 30 days prior to the vehicle delivery date will be subject to an initial deposit of \$500.00 to be charged upon submission of the reservation. The balance of the contract price will then be charged on the same credit card between 40 and 30 days prior to the delivery date of the vehicle. **Reservations placed 30 days or less before the scheduled delivery date of the vehicle will be subject to a "rush fee" of \$25.00 and will be charged in full upon confirmation of the reservation.**
- 3.2 Notwithstanding the provisions above, Wheels in Europe may offer from time to time a lower priced "Pay in Full Now" option for certain reservations made more than 30 days prior to vehicle delivery. If this option is available for the car you have selected, you MUST specifically elect to benefit from that option when making your reservation in order to receive the applicable price discount.
- 3.3 Cancellations of reservations made without the benefit of a Pay in Full discount and received more than 40 days before the vehicle scheduled delivery date will be subject to fifty dollars (\$50.00) cancellation fee. Cancellations of paid in full reservations received more than 40 days prior to the vehicle delivery date will be subject to a one hundred dollars' fee (\$100.00).
- 3.4 **Cancellations received forty (40) days or less prior to the scheduled delivery date of the vehicle will be subject to a \$750.00 fee.**
- 3.5 The first two modifications to the contract will be free of charge, provided they are requested more than 40 days before the vehicle delivery date. Any additional modification submitted within this period will be subject to a \$50.00 change fee. **While no changes are normally possible within the 40-day period preceding the delivery date of the vehicle, we always try to accommodate the needs of our clients. Any change request which can be successfully processed will however be**

subject to a \$750.00 late change fee. Modification requests that cannot be successfully processed will result either in a “no change” to the initial contract or in a cancellation. Such cancellation will be subject to the \$750.00 fee above.

- 3.6 **All cancellations and modifications must be submitted in writing either by email at sales@renaultusa.com or by fax at 1 (914) 220 3813**
- 3.7 **All credit card transactions, whether debit or credit, are processed under the name “Wheels in Europe” which will be the “Merchant” name of record on all statements.**

PART II – PURCHASE OR RETURN OF THE VEHICLE

1. OPTION TO PURCHASE THE VEHICLE

You may purchase your vehicle at the end of the contract. To do so, you will need to contact the “RENAULT EURODRIVE department located at 13 Avenue Paul Langevin, 92359 LE PLESSIS ROBINSON - France, (Tel: +33 (0)1 76 84 99 00) as soon as practicable and at least 3 weeks prior to the scheduled return date, in order to allow enough time for the processing of the transaction. Such transaction will be made according to the legal and financial conditions prevailing at the time.

2. RETURN OF THE VEHICLE

The vehicle must be returned **by the date and at the location** set forth in the contract. Leaving the vehicle anywhere other than the place stipulated in the contract, without a written agreement of RENAULT is not permitted. **If, for whatever reason, you are unable to return the vehicle as per the terms of the contract, and do not contact Renault in advance to obtain approval of changes of date or location, YOU will be responsible for any cost of repatriation and any other cost related to getting the vehicle back to its contractual drop off location** and you will assume, in particular in case of lapsed insurance coverage, the cost of any damage which may result, directly or indirectly, of your failure to return the car as contractually agreed.

Please note that any vehicle returned dirty (pet hair, sand, mud, stained upholstery, trash left in the car...) will undergo a deep clean which may be charged to you up to 80 Euros.

If you think your vehicle is in such condition, we therefore recommend that you take the time to take it to a full service car wash (outside and inside) before you return it.

3. REPURCHASE CONDITIONS

Provided you return the vehicle at the date and location stipulated in the contract, Renault S.A.S will repurchase that vehicle from you at the conditions set forth in this contract and issue you a release of any further obligation. Optional accessories purchased by you (such as child seats) remain your property and will not be bought back by RENAULT. The Repurchase price will not be affected by any insured damages on the car. However, it could be reduced in case of abnormal wear and tear. All insurance compensations which may be granted because of a claim regarding the returned vehicle will be collected directly by RENAULT from the insurance company.

4. EARLY TERMINATION OF CONTRACT

If you return the vehicle before the date stated in the contract, you may be eligible to a partial refund, subject to the following conditions:

- a. You must send to Wheels in Europe, LLC, upon your return from Europe, a written refund request stating the reasons for the early return, along with a copy of the “release form” which you received when returning the vehicle.
- b. No refund can be granted on the first 21 days or any other minimum duration which may be a condition of the leasing of a vehicle. Any refund will only apply to the differential between the number of additional days purchased and the number of additional days used, minus a deductible of 10 days.
- c. Any applicable refund will be based on the price in USD of the additional days as stated in the original contract.
- d. Examples:
 - Contract: 38 days (21+17) - Usage: 25 days - Refund: 38-25-10 = 3 days
 - Contract: 40 days (21 + 19) - Usage: 17 days (<21 days) - Refund: 40-21-10 =9 days
 - Contract: 22 days (21+1) - Usage: 18 days (<21 days) - Refund: 22-21-10 = no refund

5. EXTENSION OF CONTRACT

Extending the contract beyond the original return date is authorized under the following conditions:

- **RENAULT EURODRIVE** - FR EQV ARC 2 50, 13 Avenue Paul Langevin, 92359 LE PLESSIS ROBINSON - France, Tel. +33 (0) 1 76 84 99 00 **must be advised at least seven (7) days before the contracted return date.**
- Payment of the additional days must be made directly to RENAULT EURODRIVE in Euros. Price is based on the RENAULT EURODRIVE's price list as shown in the Renault Eurodrive Travel Booklet published every year.
- The total duration of this agreement including any extension, cannot exceed 175 days (unless you are eligible for "Special TT" registration and apply for such at the time you place your order).
- Early termination of extended contract: no refund will be paid in case of return of the vehicle before the revised return date agreed upon with RENAULT EURODRIVE.

6. TERMINATION OF OBLIGATIONS & JURISDICTION

The return of the car to Renault after payment of all due charges or the payment of the purchase price of your car to Renault at the expiration of this contract will result in the termination of all your obligations.

Should there be any dispute related to the content and the execution of this agreement, the parties agree to submit any and all of their claims to the Courts of Paris, France which shall have exclusive jurisdiction.

7. DISCLAIMER AND LIMITATION OF RESPONSIBILITY:

Wheels in Europe LLC (WIE) is the distribution agent for the Renault Eurodrive program in the USA. As such, WIE acts solely as a travel agent and cannot be held responsible for any dispute arising from the delivery, usage and return of the vehicle provided by Renault as a result of the signature of the lease agreement.

For all other matters, the responsibility of WIE cannot exceed the amount of commission it received on any given Renault Eurodrive transaction.

Appendix 1 : EURODRIVE Road Assistance Service



The 'EURODRIVE ASSISTANCE' coverage is an integral part of the RENAULT EURODRIVE package. It is insured and implemented by ASSURIMA under the name "RENAULT EURODRIVE ASSISTANCE" Roadside assistance services.

The Assistance Services will be provided in the event of:

- Accident
- Theft or attempted theft,
- Breakdown,
- Flat tire,
- Loss, theft or breakage of keys
- Fuel error.

For non-immobilizing safety breakdowns, only the main benefits described below will be provided. For malfunctions of the on-board GPS system and/or air conditioning system, RENAULT EURODRIVE ASSISTANCE will process the assistance request and redirect you to the nearest Renault repairer.

1) Main benefits:

In all cases, roadside assistance and/or towing services are included.

RENAULT EURODRIVE ASSISTANCE will organise and cover the roadside assistance and/or towing of the vehicle which has broken down, been in an accident or found damaged after a theft/attempted theft.

- In France, the vehicle will be towed to the Renault repairer, Renault Retail Group or dealer, appointed by RENAULT EURODRIVE ASSISTANCE.
- Abroad, to the nearest Renault repairer.

2) Additional benefits (do not apply to non-immobilizing safety breakdowns or in case of malfunctions of the on-board GPS system and air conditioning system)

If your EURODRIVE vehicle is unavailable or off the road more than 12 hours, you may select one of the following options:

2.1. RENAULT EURODRIVE ASSISTANCE will provide you with a hire vehicle of at least an equivalent category for the period this Eurodrive vehicle is going to be off the road. Once the repairs have been performed, this hire vehicle MUST be returned to its original pick-up agency and your original EURODRIVE vehicle MUST be picked up within 24 hours of notice of completion of those repairs. Renault Eurodrive Assistance will cover the cost of the temporary rental vehicle mentioned above up to 750 Euros. Any amount over and above this sum as well as all fuel costs will be your responsibility.

2.2. If you wish to wait for your vehicle to be repaired on the spot, RENAULT EURODRIVE ASSISTANCE will contribute to your hotel expenses up to a limit of €65 per night and per beneficiary. You will be required to pay for any bar, restaurant and telephone costs as well as any incidental costs.

3) Service performance terms

RENAULT EURODRIVE ASSISTANCE agrees to provide the above-mentioned services 24/7 and with the utmost diligence. The above-mentioned services shall be performed subject to local availability and in accordance with the local regulations, notably in terms of accommodation or vehicle hire, or availability at a given moment in time. **Services which have not been organised or agreed beforehand by RENAULT EURODRIVE ASSISTANCE shall not give rise to any refunds or compensation.**

If RENAULT EURODRIVE ASSISTANCE replaces the vehicle by a hire vehicle through a car rental company, this company shall ask you to make an imprint of your credit card; it may also offer additional insurance (in particular for the excess) which will be at your expense.

4) Exclusions:

RENAULT EURODRIVE ASSISTANCE operations are limited by the authorisations granted by local authorities. It shall not be held liable for any breaches or shortcomings in performing its obligations which are the result of force majeure, war, strikes, impoundments or restrictions by the law enforcement agencies, official prohibitions, piracy, engine explosions or nuclear or radioactive effects. **The RENAULT EURODRIVE agreement does not cover situations when you run out of fuel, nor does it cover incidents related to misuse of the vehicle** (such as improper operation of a vehicle with manual transmission), mechanical incidents affecting trailers and hitches, the purchase of vignettes such as Crit'air, winter tires and chains, fines or violations, bar, telephone, restaurant, motorway tolls, the cost of servicing the vehicle or the costs which you should normally have paid for if a covered event had not occurred (e.g.: hotel). The RENAULT EURODRIVE agreement also does not cover incidents which occur because of you competing in sports competitions, bets and matches.

ASSURIMA is a Société Anonyme with a registered share capital of €4,200,000 - The company is regulated by the French Insurance Code. Its registered office is located 118 Avenue de Paris - CS 40000 - 79033 Niort Cedex 9. Its registration number is 481 514 149 RCS NIORT. Telephone contact is 01 84 95 96 97 (dial +33 1 84 95 96 97 from outside of France) - E-mail contact is: das@ima.eu

Appendix 2 : EURODRIVE INSURANCE



SUMMARY OF THE EURODRIVE INSURANCE CONDITIONS – AXA CS contract n° XFR 005700MO

The complete General Conditions of AXA CORPORATE SOLUTIONS are available on demand. The conditions of this contract apply in the countries shown on the valid Green Insurance card and whose national code letters have not been stricken out. –Monaco, -Andorra, The Vatican, Saint Martin, Liechtenstein and the DROM, COM POM are also included.

1 – Damage to third-parties

1a - CIVIL LIABILITY

Covers the civil liability of the insured party in accordance to the article L211-1 of the French Insurance Code. The insurer covers damages caused to third parties (passengers, property or persons outside the vehicle) by the vehicle when in motion or stationary.

Limits applicable to the amounts of the guarantee:

- * Bodily harm: no limits
- * Material damage: €100,000,000 with the sub-limits below:
 - material damage by fire or explosion: €10,000,000 per claim
 - accidental material damage to the environment (accidental pollution): €10,000,000 per claim
 - material damage to the aircraft: €1,200,000 per claim
- * Consequential immaterial damages to an accident: 10,000,000 € per claim

1b - DEFENSE – RECOURSE and ADVANCE PAYMENT ON REPARATION

Defense: Whenever the responsibility of the insured person can be sought, the insurer shall cover the costs relative to the protection of his financial interests in accordance with the clauses B-1 of chapter VII of the General Conditions.

Recourse: The insurer shall act on behalf of the insured in order to obtain from any responsible third party reparation of the damages sustained by the insurer in case of accident. Expenses to be exposed by the insurer for fees related to the accident investigation and or expert services are capped at 10.000 Euros.

Advance payment on reparation: this guarantee provides the owner of the insured vehicle with a 20.000 Euros maximum advance payment of the compensation to which he/she is entitled, as a result of the damage caused to the vehicle provided this damage has been caused by a vehicle belonging to an identified third party, registered in France, with valid insurance in France and whose liability is established.

1c – LEGAL PROTECTION

Guarantee per incident according to the clauses of the Legal Protection Annex XAUT 315 12/08.

2 – Damage suffered by the vehicle

The guarantees are granted to the value say by the expert of the insured vehicle the day of the incident (chapter VII of the General Conditions excluding light vehicles related to the compensation in conventional value.

2a – ACCIDENTAL DAMAGE/VANDALISM

The insurer covers in full direct material damage resulting from the following:

- Collision between the insured vehicle and one or more other vehicles
- Impact between the insured vehicle and a fixed or mobile object
- Overturning of the insured vehicle without prior collision
- Partial damage or total loss of the insured vehicle during transportation by land
- Total loss of the insured vehicle during transportation by air or sea
- Acts of vandalism

- Damage caused by natural phenomena, such as earthquakes, volcanic eruptions, tidal waves, flooding, typhoons, falling snow or stones, avalanches, hail, tornado, mudslide.

Exclusions: *damages caused by poor or improper usage of the vehicle, poor or lack of maintenance, wear to the vehicle or falling accessories; partial damage during transportation by sea or air; damages or breakdowns covered by the manufacturer's warranty (see the Warranty Book).*

2b - FIRE/EXPLOSIONS/TERRORIST ATTACKS/STORMS

Direct damage caused by fire, explosions (including terrorist attacks), lightning and storms are covered. The guarantee covers without excess the value of the insured vehicle established by an assessor on the day of the incident (see Chapter VII of the General Conditions).

2c – THEFT/ATTEMPTED THEFT

Damage caused by the theft or attempted theft of the insured vehicle are covered.

The guarantee covers without excess the value of the insured vehicle established by an assessor on the day of the incident (see Chapter VII of the General Conditions).

2e – GLASS PARTS (Vehicle of less than 3.5 tons only)

Damage to windows and glass or organic glass parts (windcreens, rear windows, side windows, door windows, lights, sun roofs) is covered. The guarantee covers without excess the cost of replacement.

2e – NATURAL DISASTERS

In accordance with articles L 125-1 and L125-2 of the French Insurance Code, this guarantee applies to damage caused essentially by abnormally violent natural phenomena. This guarantee is conditional on the publication of an Inter-ministerial notice in the Official Journal of the French Republic decreeing a state of natural disaster. Geographical scope: mainland France and Corsica. Application of a legal excess (€380 per vehicle from 01 / 01 / 2010)

3 – Bodily harm to passengers

3a – LUMP SUM GUARANTEE OF THE PERSONS CARRIED ABOARD

Covers all persons transported free of charge or driving the insured vehicle with the permission of the owner or the policyholder.

Amount of compensation:

- Medical costs limited to €5,000 per injured person;
- Benefit of €38,000 for total permanent disability;
- Benefit of €16,000 in the event of death. Note: this compensation is paid in addition to any indemnities that may be paid under common law. Persons aged over 70 do not benefit of this guarantee.